

Accommodation/Housing	
Aboriginal Housing Office (AHO)	Provides culturally appropriate service coordination, support and capacity building for Aboriginal and Torres Strait Islander people and families experiencing vulnerability. Services: - AHO housing - Repairs for an AHO household - Purchasing the AHO house that you are currently residing in
Ask Izzy Website: https://askizzy.org.au	A search tool that can help to find services such as housing; meals; healthcare; counselling; legal advice; addiction treatment etc. It is free and anonymous and can be used without credit with Telstra as a service provider.
Homeless Hub Address: 24 Kenny Street, Wollongong Phone: (02) 4244 4534 Email: homelesshub@wefh.org.au Website: www.wefh.org.au	without credit with Telstra as a service provider. Wollongong Emergency Family Housing supports and accommodates families and individuals who are homeless or are experiencing a crisis which threatens their current accommodation. Wollongong Homeless Hub assists people from culturally and linguistically diverse backgrounds, Indigenous, refugees, new settlements, youth and those who have considerable barriers to obtaining private housing such as women and children fleeing domestic violence, single parent families, those recovering from drug or alcohol addiction, those living with mental health. Services: - Computers - Photocopiers - Fax machines and telephones are offered free of charge to people accessing services - Community engagement officers are available for support and other support services are available to clients
Housing New South Wales Address: 7-11 Bridge Street, Coniston Phone: (02) 4224 5700 Website: www.housing.nsw.gov.au	Services: - Support to find social housing - Assistance with bonds for private rent - Provide tenancy forms



The Housing Trust Wollongong

Address: 120 Smith St, Wollongong Level 7/5 Bridge St, Coniston NSW 2500

Phone: (02) 4254 1166

Email: reception@housingtrust.org.au Website: www.housingtrust.org.au

Our team shares a deep commitment to promoting community participation and providing support services for our residents. Services include:

- Sustainable tenancy program (long term community housing)
- Temporary accommodation (Paddy's Place) in partnership with Housing NSW
- Boarding house accommodation—Ellen Street Guesthouse
- Housing for people with mental illness
- Youth housing
- Aboriginal housing
- Refugee housing
- Other special purpose partnership projects

Link2home Homelessness

Phone: 1800 152 152 Office Hours: 24/7 State-wide homelessness information and referral telephone service

Telephone Services:

- 9am-10pm Link2home provides information, assessments and referrals to homelessness support and accommodation services in NSW
- 10pm-9am Link2home only provides information and assessment and will refer people to emergency services if required (referral to accommodation and support services is not possible during these hours)

SAHSSI

Address: Level 1, 63a Market St Wollongong Office Hours: Monday- Friday 9:00am-5:00pm

Phone: (02) 4229 8523

Website: www.sahssi.org.au

A Specialist Homelessness Service covering the Illawarra/Shoalhaven district.

Services:

Crisis Accommodation:

For women (with or without children) who are escaping domestic violence, homeless, or at risk of homelessness.
 Crisis accommodation and support will be provided for a period of up to 6 weeks.
 SAHSSI Crisis Accommodation Facilities at: Wollongong Crisis Accommodation (provides for up to 6 women with or without children, including boys up to 17 years)
 Warilla Crisis Accommodation (provides for up to 9 women with or without children, this refuge is not

wheelchair accessible) Shoalhaven Crisis

Accommodation and Outreach Services (provides for up to 6 women and up to 17 children)

Outreach Support:

 On Location Support and Assistance (for women with or without children) delivers support for clients and referrals to and from partner agencies

Corrective Services:





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	 Support to Female Partners of Domestic Violence Offenders (women only). Support may include referrals to services (counselling, legal specialist, medical professionals, education/schools etc.), safety audits, advocacy (housing providers, Centrelink, job network provider, schools, family support etc.) Transitional Housing: Semi-Independent Transitional Housing Bedsitters (provided for women and children exiting the Supported Crisis Accommodation and from other Government and non-Government organisations) 24/7 Domestic Violence Crisis Service: Provides 24/7 emergency accommodation and specialist support service to single women who are 18+ and women 17+ with accompanying children (male children included) Offers: emergency accommodation, ongoing support from a trauma informed and specialist SAHSSI case manager, referral and partnership links with specialist services, safety planning and support
St Vincent de Paul Address: 12-16 Miller St, Coniston Phone: (02) 4228 8140 Website: www.vinnies.org.au	St Vincent de Paul House supports men over the age of 18 years old that are experiencing homelessness or at risk of becoming homeless. Our service provides a holistic program that is based on case management, education, life skills, drug and alcohol support, mental health support and recreational activities.