



To build vibrant, creative and resourceful communities that value people and the planet.

## English Language Support/Translation Services

### Australian Government's Translating and Interpreting Service (TIS)

Website: [www.tisnational.gov.au](http://www.tisnational.gov.au)

Phone Numbers:

Immediate phone interpreting (24/7):

- 131 450 (within Australia)
- +613 9268 8332 (outside Australia)

Pre-booked phone interpreting:

- 1300 655 081
- [tis.prebook@homeaffairs.gov.au](mailto:tis.prebook@homeaffairs.gov.au)

Provides interpreting services to people who do not speak English and to agencies and businesses that need to communicate with their non-English speaking clients. TIS has access to over 3000 contracted interpreters over Australia, and access to interpreters speaking more than 160 languages.

Services:

- Immediate phone interpreting
- ATIS automated voice-prompted immediate phone interpreting
- Pre-booked phone interpreting
- On-site interpreting
- Free document translations (people settling permanently in Australia)

### St Marks Anglican Church – EFL: English For Life

Address: 429 Crown St, Wollongong NSW 2500

Phone: (02) 4225 8622

Website: <https://stmarksw.org.au/english-for-life-efl>

Provides:

- Weekly classes for people with English as a second language
- Focusing on conversation, reading and listening
- All ability levels from beginner to advanced
- A team of volunteers from St Marks teach and provide support
- Classes are held in the hall behind the church, 10am - 12pm Mondays during school term

### TAFE Illawarra

Address: Foleys Lane, North Wollongong

Phone: 1300 766 123

Website: [www.tafeillawarra.edu.au](http://www.tafeillawarra.edu.au)

For Free English Courses:

(02) 4229 0146

Language and Communication Assistance:

- The Adult Migrant English Program (Free, Phone: 1800 114 707, Email: [amep@tafensw.edu.au](mailto:amep@tafensw.edu.au))
- Settlement Language Pathways to Employment and Training (Free, Phone: (02) 9942 0933, Email: [amep.slp@tafensw.edu.au](mailto:amep.slp@tafensw.edu.au))
- Skills for Education and Employment Program (Free, referral based, Phone: 1800 114 707, Email: [see@tafensw.edu.au](mailto:see@tafensw.edu.au))
- Skillmax and English for Employment (EFE): (Email: [skillmax@tafensw.edu.au](mailto:skillmax@tafensw.edu.au))
- Become a volunteer English tutor (Phone: (02) 9942 0644, Email: [amephts@tafensw.edu.au](mailto:amephts@tafensw.edu.au))