



To build vibrant, creative and resourceful communities that value people and the planet.

## Financial Services

### Anglicare

Website: <https://www.anglicare.org.au>

Phone: 4229 7911

Address: 152 Keira St, Wollongong NSW 2500

Office Hours: 9am-5pm Monday-Friday

#### Services:

- NILS
- StepUp Loans
- Financial Counselling
  - Can help assess your financial situation
  - Provide information about credit and debt issues
  - Design a personal money management plan
  - May act as an advocate for you and negotiate with credit providers, government agencies and businesses
  - Provide information on credit laws, debt recovery processes, bankruptcy and other areas of service
  - Can refer you to other services
- Utility Bill Assistance
- Rental Arrears Assistance
- Bond Assistance
- Medical Assistance

### Financial Counselling (Illawarra Legal Centre)

Address: 7 Greene Street, Warrarong

Phone: (02) 4276 1939

#### Services:

- Provides information and workshops about: credit laws, legal action which could be taken against you, mortgage related issues, information and advice on bankruptcy
- If having difficulty with money, will assess your finances, negotiate with the people or companies you owe money to and help you organise your finances

### National Debt Hotline

Office Hours: Monday-Friday 9:30am-4:30pm

Website: <https://ndh.org.au/>

Phone: 1800 007 00

#### Services:

- A free, confidential not-for-profit, community-based service
- Can help you manage your debts, get your finances back under control, can provide information and advice about credit and debt related matters, the rights of debtors, the pros and cons of bankruptcy, working out realistic payment plans for debts, and how to access other specialist support services
- When calling the hotline, a trained financial counsellor will assess your situation and provide you with free advice, if the matter is more complex they can refer you to your closest face to face financial counselling service
- Are also able to refer you to legal services, crisis food and accommodation services, and health services



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