



To build vibrant, creative and resourceful communities that value people and the planet.

## Migrants and Refugees Support and Multicultural Services

### Department of Family and Community Services

Address: 7-11 Bridge St, Coniston  
 Phone: (02) 4222 8400  
 Website: [www.facs.nsw.gov.au](http://www.facs.nsw.gov.au)

#### Services:

- Permanency Support Program

#### Programs, services and support for families:

- Intensive Family Preservation
- Brighter Futures
- Staying Home Leaving Violence
- Integrated Domestic and Family Violence Services Program
- DCJ Scholarships]
- Grandmother Against Removal NSW (support for Aboriginal families)
- Achieving School Success (support for non-English speaking families)

### Illawarra Multicultural Services

Address: 17 Auburn Street, Wollongong  
 Email: [info@ims.org.au](mailto:info@ims.org.au)  
 Website: [www.ims.org.au](http://www.ims.org.au)

Provides a range of programs and projects to meet the needs of new arrivals and culturally and linguistically diverse (CALD) individuals, families, communities who are socially and/or financially disadvantaged with low English proficiency.

#### Services:

- Settlement Engagement and Transition Support Program (SETS) (settlement services to assist people during the first five years of arrival in Australia)
- Family Services (Early Intervention and Placement Prevention Program)
- Community Builders – Community Capacity Building Program (CCB)
- Multicultural Supported Playgroups (MSP) (children aged 0-5 and their families, parents/or carers from newly arrived refugee community)
- Casual Child Minding Scheme (CCMS)
- Community Support Program (CSP)
- National Disability Insurance Scheme (NDIS)
- Community Hubs
- Refugee Youth Peer Mentoring Program (RYPMP)
- Emergency Relief (For those who are financially distressed)



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<p><b>Illawarra Muslim Aid Inc.</b>          Address: No. 5 Foley Street          Gwynneville NSW 2500          Email: <a href="mailto:imuslimaid@gmail.com">imuslimaid@gmail.com</a>          Phone: 0419614378</p>	<p>Services:</p> <ul style="list-style-type: none"> <li>- Providing Socialization and interaction programs to Muslim migrants and Refugees in the Illawarra region by connecting them to wider communities</li> <li>- Working in partnership with other organisation to refer Muslim migrants and refugees in the Illawarra region to a range of locally based Islamic services</li> <li>- Assisting Muslim migrants and refugees in the Illawarra region with Temporary/ Emergency financial support</li> <li>- Providing settlement information to Muslim migrants and refugees in the Illawarra region in order to live in harmony and to promote friendships and peace within the wider communities</li> </ul>
<p><b>Multicultural Communities Council of Illawarra (MCCI)</b>          Address: 117 Corrimal Street, Wollongong          Office Hours:          Phone: (02) 4229 7566          Email: <a href="mailto:admin@mcci.org.au">admin@mcci.org.au</a>          Website: <a href="http://www.mcci.org.au">www.mcci.org.au</a></p> <p>Multicultural Men’s Shed:          Address: 5 Miller Street, Coniston at the rear of the IteC building          Open: Tuesdays and Wednesdays each week</p>	<p>Services:</p> <ul style="list-style-type: none"> <li>• Supports people and communities from culturally and linguistically diverse backgrounds in Wollongong, Shellharbour, Kiama, and Shoalhaven.</li> <li>• Youth and Community Services:             <ul style="list-style-type: none"> <li>- Multicultural Youth Development Project; supports young people from CALD backgrounds and has an extensive range of programs and activities</li> <li>- Links to Learning; a program that works with the same cohort of students throughout a full year and extends their skills and abilities</li> <li>- Cook-Off; aims to connect seniors and younger people through international food and cooking</li> </ul> </li> <li>• My MCCI – Care Service:             <ul style="list-style-type: none"> <li>- A provider of community-based aged care services in the Illawarra-Shoalhaven and ACT-Queanbeyan regions that deliver the following services:                 <ul style="list-style-type: none"> <li>- Home Care Packages</li> <li>- Commonwealth Home Support Programme Services</li> <li>- Private Services (not government-funded)</li> <li>- Help at Home</li> </ul> </li> </ul> </li> <li>• Social Groups Illawarra             <ul style="list-style-type: none"> <li>- Held at locations across the Illawarra, the groups provide food, a wide variety of lifestyle, and health and wellbeing activities</li> <li>- MCCI also runs two groups each week in the Illawarra for clients with dementia on Wednesdays and Fridays</li> <li>- Timetable available on website under ‘Social Groups Illawarra’ tab</li> </ul> </li> <li>• Multicultural Men’s Shed:             <ul style="list-style-type: none"> <li>- The Multicultural Men’s Shed in Coniston is open to older men who live in Wollongong, Shellharbour and</li> </ul> </li> </ul>



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	<p>Kiama, and provides a place or men to come together and complete personal or group project in wood or steel</p> <ul style="list-style-type: none"> <li>• Meals on Wheels <ul style="list-style-type: none"> <li>- The MCCI Meals on Wheels Service provides a selection of frozen meals for older people, people with a disability, people recovering from surgery, and carers.</li> <li>- The service delivers between Helensburgh and Kiama</li> <li>- Delivers to the Wollongong area and northern suburbs to Helensburgh on Tuesdays, delivers south of Wollongong Wednesdays, and meals can be picked up from the office</li> <li>- Call during office hours on 4229 7566 or complete the 'Enquire Now' form on the website</li> </ul> </li> <li>• Elders Friendship Program: <ul style="list-style-type: none"> <li>- Links community volunteers with older people who live alone or in residential aged care facilities and; would like to reconnect with their language or culture; would appreciate an extra visitor; or need a bit of extra help to get out to activities and appointments</li> </ul> </li> <li>• Carers Support: <ul style="list-style-type: none"> <li>- MCCI's Carers Support Groups are a way to meet other carers and make new friends, obtain information about carer support services and learn from others</li> <li>- Information about the carer support groups can be found on the website under 'Carers Support' tab, or call 4229 7566 or email admin@mcci.org.au</li> </ul> </li> <li>• Dementia Support: <ul style="list-style-type: none"> <li>- Supports people living with dementia and their carers through social and carers groups and in-home flexible respite services</li> <li>- More information can be found on the website un the 'Dementia Support' tab</li> </ul> </li> </ul>
<p><b>Navitas English</b>  Address: Unit 2, 36 - 42 Auburn Street,  Wollongong  Email: HSS@navitas-english.com.au  Website: <a href="http://www.navitas-english.com.au">www.navitas-english.com.au</a></p>	<p>Navitas are involved in the early stages (first 6 months) of resettlement services for refugees. They also provide services and initiatives such as:</p> <ul style="list-style-type: none"> <li>- Skills for work</li> <li>- English learning</li> <li>- Settlement programmes</li> <li>- Pathways to employment and training</li> </ul>
<p><b>Wollongong City Council</b></p>	<p>A variety of services, initiatives and projects including (and often changing):</p>



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<p>Address: 41 Burelli Street, Wollongong          Email: <a href="mailto:council@wollongong.nsw.gov.au">council@wollongong.nsw.gov.au</a>          Website: <a href="http://www.wollongong.nsw.gov.au">www.wollongong.nsw.gov.au</a></p>	<ul style="list-style-type: none"> <li>- Wollongong City Council's Language Aide Service and Interpreter Service</li> <li>- Australian Citizenship Ceremonies</li> <li>- Information Guide and Map for new communities</li> <li>- Beach Safety</li> <li>- Community Language Books</li> <li>- Multicultural Reference Group</li> <li>- Living Books</li> <li>- Migration Public Art Project</li> </ul>
<p><b>SCARF</b>          Address: Community Gateway Hub - 26          Atchison Street, Wollongong, NSW, Australia          Office Hours: Monday-Friday 10:00am-4:00pm          Email: <a href="mailto:scarf@scarfsupport.org.au">scarf@scarfsupport.org.au</a>          Phone: (02) 4224 8646          Website: <a href="http://www.scarfsupport.org.au">www.scarfsupport.org.au</a></p>	<p>Services:</p> <ul style="list-style-type: none"> <li>- SCARF Befriending</li> <li>- L2P Driver Mentoring</li> <li>- Education and Tutoring</li> <li>- Inclusion and Diversity</li> <li>- Social Inclusion</li> <li>- SCARF Youth</li> <li>- Continuous Learning for Adults</li> <li>- Special Projects</li> </ul>